

# SimplyPlan claiming made easy

Claiming back towards the costs of your healthcare treatments couldn't be simpler. Whether you're at work, home, or on the go, with the SimplyPlan app, you can submit and track your healthcare claims quickly and hassle-free.

## Step 1

Go to your healthcare appointment. Pay and ask for a fully itemised receipt in either print or digital format. The receipt should include:

- Patient name
- Practitioner name
- Treatment date
- Treatment type
- Cost of treatment

## Step 2

Download the SimplyPlan app from the App Store or Google Play Store. Open the app and sign in to your account using the details you used to register your plan online. If you have not yet registered your plan, visit [www.simplyhealth.co.uk/digital](http://www.simplyhealth.co.uk/digital) for further guidance.

## Step 3

In the app select 'Make a claim.' Read the declaration and if you're happy to proceed, click 'Agree and continue.' With your receipt and treatment details to hand, tap 'continue.' If you have a printed receipt, tap the option to take a photo. If you have a digital version, you can upload a copy straight from your phone.

## Step 4

Fill out the fields onscreen relating to the treatment you received, then tap 'submit.'

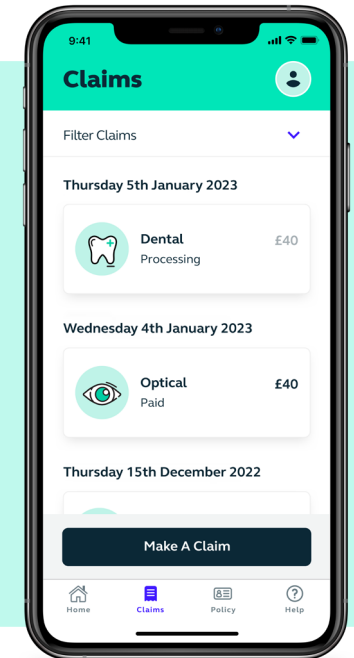
**All done!** We will pay your claim directly into your chosen bank account. Once approved, payments are usually in your account within five working days. You can check the status of your claim in the 'Claims' tab at the bottom of the homepage.

# Managing your health plan admin

As well as submitting and tracking your claims, you can use SimplyPlan to access your plan documents and make changes to your personal information. Your benefit entitlements are also viewable in the app, allowing you to see how much you have left to claim towards healthcare treatments covered on your plan.



Download the  
SimplyPlan app today



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