

How we use your personal information

-- Website users

This statement explains how Churchill College (“we” and “our”) handles and uses information we collect when you visit the College website (www.chu.cam.ac.uk). Where you engage with the College for another purpose (e.g. as a prospective or current student, as a previous student, as a member of the College or as a visitor to the College), there are other data protection statements to explain our management of your personal information – see www.chu.cam.ac.uk/about/official-documents/data-protection-statements. Where you enter your personal information into an online form for any specified purpose, you will be told about the use we will make of that information (e.g. to send you newsletters or to enable your attendance at an event).

The controller for your personal information is Churchill College, Storey’s Way, Cambridge, CB3 0DS. The Data Protection Officer for the College is the Office of Intercollegiate Services Ltd (ISL)(64 Bridge Street, Cambridge; 01223 768745; college.dpo@ois.cam.ac.uk). ISL should be contacted if you have any concerns about how the College is managing your personal information, or if you require advice on how to exercise your rights as outlined in this statement. The person within College otherwise responsible for data protection is Hannah James, College Data Protection Lead (information@chu.cam.ac.uk), and the person who is responsible for monitoring compliance with relevant legislation in relation to the protection of personal information, is the Bursar, Tamsin James, (bursar@chu.cam.ac.uk).

The legal basis for processing your personal data is that it is necessary for the purposes of our legitimate interests, where we have concluded that our interests do not impact inappropriately on your fundamental rights and freedoms. You may ask us to explain our rationale at any time. Churchill College is committed to the proper management of personal data.

Please read this statement in conjunction with the Churchill College Privacy Notice (<https://www.chu.cam.ac.uk/about/official-documents/privacy-policy/>).

How your data is used by the College

We collect and process your personal data, as specified below, for a number of purposes, including:

- A. for operating and improving our webpages, analysing their use and ensuring the security of our websites.
- B. to collect standard internet log information and details of visitor behaviour patterns. We do this to find out, for example, the number of visitors to each page of our websites.
- C. to ensure the security of our websites.
- D. to improve the user experience on our website.
- E. to provide you with services

If you have concerns or queries about any of the above, please contact us at the address given above.

How we protect your information

We implement a variety of security measures to maintain the safety of your personal information when you open an account or make a booking. Data retained by the College is kept on secure servers and shared only with staff that are directly involved with the running of the website. Account data as described above is held for a period of seven years from creation and then permanently deleted.

Your rights

You have the right: to ask us for access to, rectification or erasure of your information; to restrict processing (pending correction or deletion); to object to communications or direct marketing; and to ask for the transfer of your information electronically to a third party (data portability). Some of these rights are not automatic, and we reserve the right to discuss with you why we might not comply with a request from you to exercise them.

You retain the right at all times to lodge a complaint about our management of your personal information with the Information Commissioner's Office at Wycliffe House, Water Lane, Wilmslow, SK9 5AF (ico.org.uk).

Contact

Please contact us at information@chu.cam.ac.uk if you have any questions about this statement or how we manage your personal data.

*Last reviewed: 04/09/25
Hannah James*